

As of April 1, Mission India will formally retire the Business Executive Program. Visa information and appointment services remain available through support-india@ustraveldocs.com for all customers.

Since the establishment of the Business Executive Program (BEP) in the 1990s, conditions within the U.S. Mission to India have changed. Wait times have decreased significantly. A contractor provides transparent, effective interview appointment scheduling and operates a call center that can answer questions, track cases, and assist applicants in making appointments.

Moreover, the nature of business travel itself has changed such that BEP's strict admission criterion excludes many companies that are industry leaders and strong U.S. commercial partners. In light of these developments, U.S. Mission India is forging a new business model that will accord all legitimate business travelers the same level of support with the same degree of timeliness and responsiveness via our appointments and customer service contractor.

What happens to BEP log-ins?

Travel coordinators will be able to use the same log-ins to make appointments for company employees. The coordinators will have access to all available appointments, instead of the limited BEP-designated appointments. Any visa queries can be directed to support-india@ustraveldocs.com.

Are you replacing the existing BEP with any new program?

Recent developments, including the success of non-BEP travelers using the new interview appointment and information system and our regular business outreach initiatives, indicate that we do not need a separate program to prioritize and strengthen our support for business travelers.

How do we contact you?

Any general visa information or appointment scheduling queries can be directed to support-india@ustraveldocs.com. Questions regarding status of applicants already interviewed can also be directed to the support-india@ustraveldocs.com. We will continue to be in contact with former BEP companies through our ongoing outreach activities.

What about group appointments?

Group of six or more individuals travelling together may request a group appointment, including those travelling for business purposes. Anyone can submit a request for a group appointment from the appointment website.

Will you continue to conduct visa workshops after the closure? How will you get in touch with us?

Mission India will continue to engage with the business community in a variety of ways. As appropriate, we will hold issue-specific workshops and provide other opportunities for interaction.

We also coordinate with U.S. Commercial Service, AMCHAMs, and IACC organizations throughout India to provide visa workshops to interested companies. Please ensure your business organization has up-to-date contact information for your company or send it to us directly at support-india@ustraveldocs.com. If it becomes necessary to make any adjustments to our visa processing system we will provide that information to our key business partners via e-mail as well as through workshops and conferences.